



ACT® WORKKEYS® ASSESSMENTS can work for you

"I took my ACT WorkKeys tests before I even got hired. I was Gold certified. I think it made employers notice me. It's a good test that shows your capability in certain areas, and I think it really helps a company determine which employees have a skill set needed to hire for the optimal position."

— EVAN SHOCKEY
TRAINING COORDINATOR,
BERNER FOOD & BEVERAGE

AIMING HIGHER: RESOURCES TO IMPROVE YOUR SCORES

If you would like to improve your WorkKeys assessment scores to match a job requirement or earn a higher-level WorkKeys NCRC, online practice tests and training options are easily accessible.

Online practice tests are full length and look and feel like a real test. You can access practice tests for:

- Applied Math
- Graphic Literacy
- Workplace Documents

EXPLORE YOUR RESOURCES FOR CAREER GUIDANCE

Taking the WorkKeys assessments and earning the WorkKeys NCRC empowers you when making crucial decisions about your education and your career. It also helps you stand out from other applicants and helps prove your workplace skills.

Do you have questions about how your scores relate to your career options? Depending on whether you're a student, job seeker, or a current employee seeking a career change, you can get advice from:

- Counselors
- Career advisors
- Your employer's human resources staff
- Your state training and employment office, or "one-stop"

For more information, call 800.967.5539 or visit act.org/workkeysforjobseekers

Good luck in your career!

"I learned that I'm smarter than I gave myself credit for. It made me a better person and gave me confidence."

— TINA SMITH
MACHINE OPERATOR,
GREEN MOUNTAIN COFFEE ROASTERS

Whether you're thinking about the next phase of your education, launching a new career, or making a transition in your current job, ACT WorkKeys assessments are an important first step to prepare. WorkKeys scores help identify how your skills compare to the requirements of a job.

WorkKeys assessment questions reflect real-world work scenarios. That's why employers nationwide rely on these assessments to hire, train, and promote the most qualified candidates. The ACT WorkKeys National Career Readiness Certificate (NCRC) is awarded on the basis of an individual's WorkKeys scores and is the most widely used employability credential in the country.

ACT WorkKeys assessments evaluate both hard and soft skills, which:

- Determine your skills levels achieved
 - Identify areas for improvement
 - Match skills levels to specific job requirements
 - Demonstrate to employers that you have the skills needed for workplace success
- Based on data from more than 22,000 job profiles, ACT has identified three foundational skills that are essential to success in most jobs. These three core skill assessments also form the basis for earning the WorkKeys NCRC:
- Applied Math
 - Graphic Literacy
 - Workplace Documents



© 2021 by ACT, Inc. All rights reserved.



MRO16780

UNDERSTANDING YOUR ACT WORKKEYS ASSESSMENT SCORES

After taking the assessments, you will receive a score report. Your score is determined by the number of questions answered correctly. **There is no penalty for guessing.** If you take the WorkKeys assessments

on a computer, you will receive an Individual Score Report. This report documents your skill level for each assessment taken and describes the tasks associated with each skill level.

ACT WORKKEYS SCORE REPORTS

Your report may be slightly different from those shown here, depending on how and where you took the test, but all of the essential elements are the same.

1 TEST is the name of the WorkKeys assessment you took.

2 LEVEL SCORE is the score you earned on this assessment and is often used in hiring and advancement decisions.

3 POSSIBLE RANGE shows the lowest and highest possible Level Score and Scale Score for an assessment, so you can see how well you did compared to the minimum and maximum possible scores on this test. In this example, the range is from Level 3 through Level 7 and 65 through 90.

4 SCALE SCORE is used primarily for training purposes to track growth. Scale scores are not used in hiring or advancement decisions.

5 WHAT YOUR SCORES MEAN gives you information about the skills you demonstrated on this assessment.

ACT WorkKeys Skill Report

Page 1 of 1

Realtor: WorkKeys TDA Review
 Subheader: WorkKeys TDA Review
 Title: WorkKeys TDA Review
 Report Date: Jul 24, 2017

WorkKeys Individual Score Report With Scale Score
 Examinee ID*: 4321
 Examinee: Jane Smith

1 Test	2 Level Score	3 Possible Range	4 Scale Score	5 Possible Range
WorkKeys Graphic Literacy	6	3 - 7	83	65 - 90

6 WHAT YOUR SCORES MEAN

You scored at Level 6. People who score at Level 6 have demonstrated all of the Levels 3, 4, and 5 skills. They also have demonstrated, using graphics designed at the high/moderate level, the following skills:

- Locate information in a graphic using information found in another graphic
- Compare two or more pieces of information
- Interpret a trend/pattern/relationship
- Make an inference or decision
- Identify the graphic that accurately represents the data

Additionally, using graphics designed at the high/moderate level, they have demonstrated the following skills:

- Compare two or more trends/patterns/relationships
- Interpret a trend/pattern/relationship
- Make an inference or decision based on information
- Justify an inference or decision based on information
- Identify the most effective graphic given a defined purpose
- Justify the most effective graphic given a defined purpose

HOW YOU CAN USE YOUR SCORES

To find the Graphic Literacy Levels 3, 4, and 5 skills, please refer to the ACT WorkKeys website at www.workkeys.com.

© 2017 ACT, Inc. All rights reserved. *ID field is abbreviated to last four digits

For more information about scores, visit act.org/workkeysforjobseekers.

MAKING THE MOST OF YOUR ACT WORKKEYS SCORES

If you already have a job in mind, compare your Level Scores to those needed for your target job. Let's compare the sample report with the scores needed for the occupation shown below.

Job Title	Applied Math	Graphic Literacy	Workplace Documents
Accountant/ Auditor	5	5	5

In this example, the job requires a score of Level 5 for Graphic Literacy. The sample report shows a score of Level 6. Therefore, this individual has the foundational skills for this job.

Explore job skills for different careers at jobprofiles.act.org

ARE YOU STILL EXPLORING CAREER OPTIONS?

ACT WorkKeys soft skills assessments—Fit and Talent—focus on your personal characteristics and help you match your interests and values with workplace demands.

Read descriptions of assessments and search jobs by skills levels at act.org/workkeysforjobseekers.

GIVE YOURSELF THE WORKKEYS NCRC ADVANTAGE

Documenting your skills with the WorkKeys NCRC gives you an advantage in launching or advancing your career. The WorkKeys NCRC is awarded at four tiers and is based on the lowest level score of each of the three core assessments, **Applied Math, Graphic Literacy, and Workplace Documents**. If your lowest level score is 3 then you qualify for Bronze, 4 qualifies you for Silver, 5 for Gold,

and 6 for Platinum. You must score a 3 or higher on each core assessment to qualify for a certificate. Although it is one of the criteria employers use when hiring and promoting, it is not a substitute for meeting other job requirements.



HOW YOUR SCORES WORK FOR YOU

- Set up an online account at myworkkeys.com so employers can verify your WorkKeys scores and WorkKeys NCRC quickly and conveniently.
- Add scores and information about your WorkKeys NCRC to your resume and job applications.
- Take your WorkKeys score report or WorkKeys NCRC to job interviews to show that you have the skills needed for the job.
- Include your WorkKeys scores in your application to a community or technical college.